Professional Responsibility Form & Complaint Process

The obligation of the Association is to protect the public by setting a standard of ethics and practice for homeopaths within our province.

Homeopaths are required by the standards of the Alberta Homeopathic Association to advocate for the public, demonstrate excellence in client care and maintain practice environments that have the support systems, and resources necessary for safe, competent, and ethical homeopathic care.

Members of the public (clients, family members of a client, homeopaths, colleagues etc.) can make a complaint about a homeopath's conduct. It is the responsibility of members of the AHA to report any possible violation of standards of practice known or suspected among their colleagues.

The AHA recognizes the importance of protecting the public and wishes to ensure that members of the public are directing their complaints to the right body.

The AHA can only examine grievances against homeopaths that are members of our association, and that are related to their professional conduct. Check our members page at www.albertahomeopathicassociation.com to verify that your complaint involves one of our current members.

Not all concerns about homeopaths are appropriate complaints to the AHA. There are other avenues you can take to resolve your concerns which may be more appropriate. We recommend you carefully review and consider the following information before filing a formal complaint with AHA. If you are unsure or want guidance, please email us at info@albertahomeopathicassociation.ca

Complaints Against a Homeopath? Consider These Steps.

Prior to reporting a grievance against a homeopath with AHA, consider first discussing your concerns about your care with your homeopath directly, with the manager of the clinic or the owner of the organization.

When a written grievance is receive, the Complaints Committee will review it and will determine if it is within our scope to resolve. If it is within our scope, the Complaints Committee will review the grievance with the board and determine the best way to proceed. If needed, the complaint will be forwarded to the disciplinary committee for investigatory resolution.

To file a formal grievance, you must complete the following form:

AHA COMPLAINT FORM		
APPLICANTS CONTACT INFORMATION		
Name:		
Address:		
City:	Province:	Postal Code:
Phone:	Email:	
CLIENT INFORMATION IF DIFFERENT FROM APPLICANT		
Name:		
Address:		
Phone:	E-mail:	
City:	Province:	Postal Code:
HOMEOPATHIC PRACTITIONER CONTACT INFORMATION		
Name:		
Practice Address:		Phone:
City:	Province:	Postal Code:
A CLEAR SUMMARY OF YOUR GRIEVANCE		

If applicant requires more space please attach a separate sheet along with complaint form.	
SIGNATURE	
I authorize the Alberta Homeopathic Association (AHA) to notify the Homeopath in which the grievance is being made and release and a copy of this form to them. I also authorize the AHA to collect the clients complete chart in order to investigate the grievance when necessary, and any other relevant information needed pertaining to this complaint.	
Submitting this grievance I hereby consent AHA to disclose any and all of my information to the Complaint Committee and other regulatory bodies when needed in order to investigate the clients claim.	
Applicants Signature:	Date:
Date of Birth (DD/MM/YYYY)	
Witness Signature:	Date:

Mail this form and all supporting documents to:

Alberta Homeopathic Association
4603 50 Street
Red Deer, AB. T4N 1X1

Please note that the Association will not accept grievances over the phone or by email, as original documents are required.

Investigating a grievance can take several months, depending on the intricacy or severity of the complaint. An investigation may require a clients personal identifiable information to be disclosed. This information can include but is not limited to the clients complete chart.